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Building Customer Service



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Who wants the builders in? Not a thought that most would relish. And when did builders get exempt from providing customer service?

Thankfully all building companies are *not* the same. Fortunately, there are several reputable building companies out there, busy building quality projects for many highly satisfied customers.

How do you find a good builder?

Check the credentials of any prospective builder.

It's worth doing some homework; your house is probably your biggest ever single investment, make sure it's in safe hands.

You should feel comfortable with the building company and know that they offer you both the capability and the service you want. Don't overlook service; it can make all the difference. A good builder will consider your needs and make your project run smoothly, allowing you to get on with your life with the minimum of fuss and interruption.

Choosing a builder...

- ✓ Ask about previous customers. Speak to them and see completed works.
- ✓ Ask at least three builders to provide quotes.
- ✓ Write down a description of the work required. Provide diagrams or drawings.
- ✓ When comparing quotes ensure they cover all the works, including the supply of materials and plant.
- ✓ Ensure your builder is covered by public liability insurance.
- ✓ Agree a payment method and schedule.



See our work and meet our customers.

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